

McMahon, Lucy

From: FOI Responses
Sent: 02 May 2024 16:13
To: [REDACTED]
Subject: [REDACTED] Response

Importance: High

[REDACTED]

Thank you for your Freedom of Information request dated 4 April 2024, for information about maintenance systems and associated software used within City of Doncaster Council.

Please find below City of Doncaster Council's responses to the questions you have raised.

Request:

- The name(s) of the software used for maintenance management systems (Typically known as CMMS, EAM, Asset Management, Facilities Management) within the council.

Response:

Street Scene use the Mayrise Grounds software package supplied by Causeway for our grounds maintenance and street cleansing work. Further information about the software package supplied by Causeway can be found at <https://www.doncaster.gov.uk/services/the-council-democracy/local-transparency-current-contracts> 'City of Doncaster Council's Current Contracts', Contract ref: C7445 - Street-based asset management platform for waste management (DMBC).

Request:

- The number of users licensed to use the maintenance management system software.

Response:

There are 15 users of the grounds package on Mayrise on one user licence.

Request:

- The annual cost associated with the maintenance management system software.

Response:

The annual cost for the grounds package on Mayrise is £5,955.00

Request:

- The individual or department responsible for managing and overseeing the maintenance management system software.

Response:

Doncaster Council's Street Scene department oversee the Mayrise grounds package.

Request:

- The expiration date of the current contract(s) for the maintenance management system software.

Response:

The Mayrise grounds maintenance package expires on 31/03/2025.

Request:

- The software used to manage the allocation of equipment within the council, for example lawn mowers, road sweepers, waste collection vehicles.

Response:

City of Doncaster Council do not hold any information with regard to waste and recycling vehicles, this information is held by SUEZ who are the contractor.

All plant and equipment including vehicles own and operated by City of Doncaster Council is held and managed within its contracted Fleet Management System - Tranman.

Request:

- Additionally, to this, how are the above jobs allocated.

Response:

Jobs are allocated from the Tranman System to staff using assigned tablets.

Request:

- The software used for maintaining buildings, homes, playgrounds, green spaces & grounds etc. within the local council.

Response:

Trees on City of Doncaster Council land are managed using the Alloy system from Causeway Technologies Ltd. Further information can be found at <https://www.doncaster.gov.uk/services/the-council-democracy/local-transparency-current-contracts> 'City of Doncaster Council's Current Contracts', Contract ref: C9308.

The maintenance of playgrounds is managed through the Civica Property Management software system and the maintenance of greens spaces and grounds is managed through the Mayrise grounds software system.

Request:

- The software used for registering accidents or damages within all equipment or assets owned or leased within the facility.

Response:

All plant and equipment including vehicles own and operated by City of Doncaster Council, all accidents are held and managed within its contracted Fleet Management System - Tranman

Request:

- How failures of equipment, machinery, vehicles, damages to property and supplies are logged within the facility.

Response:

All plant and equipment including vehicles own and operated by City of Doncaster Council, defects and repairs are managed within its contracted Fleet Management System - Tranman

Request:

- Name of software used to ensure equipment, machinery and any other items are fit for use for example periodic testing and calibration, for example fire extinguishers.

Response:

This information is exempt from disclosure under Section 21 of the Freedom of information Act. Section 21 exempts information from the right of access if that information is reasonably accessible to the applicant by other means. In this case the information is available

at: <https://www.doncaster.gov.uk/services/the-council-democracy/local-transparency-current-contracts> 'City of Doncaster Council's Current Contracts', Contract ref: C365.

Request:

- With property, how are they maintained, how is the data logged for example testing, alarm checks, inspections of homes and which software is used to support this if any?

Response:

Information for domestic inspections is not held by City of Doncaster Council, these inspections are undertaken and recorded by St. Leger Homes of Doncaster (SLHD). You can direct this aspect of your request to SLHD at CustomerCa@stlegerhomes.co.uk.

I hope that this information is useful to you.

City of Doncaster Council estimates that it has cost £138.00 to respond to this request for information.

Reviewing any decisions made:

If you are not happy with this reply you can ask us to review our response. To do this write to us within 40 working days of receiving your response at the address below or email FOIAppeals@doncaster.gov.uk

If you do not agree with the review decision you can apply to the Information Commissioner's Office (ICO) for a decision about our compliance or otherwise with the Freedom of Information legislation. Contact details for the ICO are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. www.ico.org.uk Telephone 0303 123 1113.

Yours sincerely,

Lucy McMahon

Freedom of Information Officer
Corporate Resources
City of Doncaster Council

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